



1120 North Main Street • Elkhart, IN 46514
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INTERNET: <http://www.atwoodmobile.com>

AUTHORIZED SERVICE CENTER AGREEMENT

Effective 11/16/07

Atwood Mobile Products (hereinafter called Atwood) designates:

Account # _____

Service Center Name: _____

Service Center Address: _____

(hereinafter called the Service Center) as an Authorized Service Center, for the product or products designated for Atwood.

I - The terms of the Agreement:

- A. Shall be in effect until cancelled by either party by means of a written notice given at least thirty (30) days prior to termination.
- B. Shall govern any and all transactions between Atwood and the Service Center.
- C. The Service Center, its agents or employees shall not be considered as agents, representatives or employees of Atwood and shall not make any statements or representations or enter into any commitment on Atwood's behalf.
- D. The Service Center will notify Atwood of any change in name, address, or phone number or any other changes regarding its function under this agreement.
- E. Upon termination of this Agreement the Service Center will remove all Atwood Service Center decals or signs and shall cease claiming association as an Atwood Service Center.
- F. This Agreement will be, in all respects, governed by the State of Indiana for all Atwood® products.
- G. Should the performance of either party, under the terms of this Agreement, be unsatisfactory to the other party, notification should be made in writing so that corrective action may be taken.
- H. Service Center owner or authorized representative will review the Service Center's facility, parts and equipment inventory, and proper requirements established under this agreement on his own or with an Atwood representative present.

II - Atwood Assistance:

- A. Atwood will furnish technical assistance, data and service information to enable the Service Center to properly service the product.
- B. Sell to the Service Center replacement parts, products and special tools at the regularly published price.
- C. Accept for credit at net purchase price less 15% for handling all overstocked new and unused parts on which the transportation has been prepaid, providing Atwood's written consent is obtained prior to return.
- D. Forward inquiries received regarding service, parts or product to the nearest Authorized Service Center as long as the Service Center complies with its obligations under this Agreement.
- E. A direct telephone line to Atwood's Service Department for Service Centers and dealers is available for fast efficient service. To reach Atwood's Service Department dial 866-869-3118.

III - The Service Center Agrees

- A. To maintain an adequate service organization qualified to service Atwood product covered by this Agreement.
- B. To maintain at all times no less than the minimum inventory of parts in accordance with the recommended Service Center parts list.
- C. To maintain an adequate tool and equipment supply to provide service on Atwood products listed.
- D. To provide repair service and replacement parts for products as specified in the Atwood warranty to OEM's, distributors, dealers and customers.
- E. To warrant that workmanship shall be free of defects for a period of 90 days from completion of service and correct any such defect without charge to Atwood or the customer.
- F. To bill Atwood for warranty work performed on warranty service reports provided by Atwood in accordance with the designated warranty.

